

Email Privacy & Compliance. Data Leak & Human Error Prevention. Thwart Cybercriminal Payment Lures.

Holistic AI-Infused Email Security Layers at the Security Gateway and Integrated into the Inbox.

Handcrafted in California, Served to the World. Since 2000. The Global Standard in Secure & Certified E-Communications.



Customer Stories

Applied Systems is the world's largest insurance agency management platform. Their customers have trusted RMail email security for more than a decade. Now Applied Systems is building the newest RMail innovations – its AI-infused impostor email and human error protection suite plus dynamically simplified email encryption – into its main platforms, OEM-esque. Explore Our Secure Email Services



Email Privacy & Compliance

Human Error Prevention & DLP



Pre-emption

Certified Proof of Content Delivered

Outbound AI Security St<u>ack</u>

California R&D **100%** Al-Infused **190+** Countries

www.RMail.com

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R Mail

Email Privacy & Compliance

SMARTR Email Encryption

Dynamically adapting encrypted email ensures elegantly easy; simple for recipient means happy sender. Far beyond opportunistic TLS, RMail encrypted email service smartly adapts to provide peace-of-mind with end-to-end encryption, secure file sharing, auditable proof of fact of GDPR and HIPAA privacy compliance, email thread security monitoring, and more.



Mutating the DNA of Data Leaks

Automatically sensitize users of their need to treat certain messages differently, seamlessly and in the flow of email and work, with in-the-moment-of-sending, bite sized insights and alerts. Empower your people and prevent data loss with AI-Infused and automated rules-based email compliance and security recommendations.



Intercepting the Human Instinct to Please

Nip cybercriminal-induced mis-wires (a/k/a wire fraud) with real-time alerts that expose whose email account is being eavesdropped on, which email addresses have tricky lookalike domains, and when a reply is about to be hijacked--must-have additional layers for your Business Email Compromise defense. Outbound Pre-Crime™ email security at its finest!



Proof of Who Said What When, by Email Gain insights of the overall journey of your email, how popular who read what when, and receive forensic certified proof.



Perfect Harmony, Enhance the Outbound

Keep your existing inbound email security – and even your outbound DLP if you so choose. Add RMail outbound security gateway, in-the-inbox integrated cloud email security, and in-the-ether e-security content controls: all, some or one. RMail harmoniously extends your existing email security systems, adding elegantly-easy encryption user experiences, unique BEC targeted attack detection, and more, with AI DLP automation.

Why We Are Unique

Our features provide the best user experience. Our prices make us the most affordable. And our services connect elegantly inside your existing email programs and business systems.



Breadth of Services

RMail empowers you; all of the functionality you need, all in one installation onto the platforms you're already using -- email encryption, certified proof, Al-infused human e-security error prevention, in-the moment personalized e-security training, and much more.

Simplicity

We understand that the power of e-security technology resides in user adoption. That is why RMail is built with AI that automatically sensitizes users to today's e-security and e-compliance needs, subtly nudging them to make the right email-related e-security decisions. Securing your business has never been easier.

Legal Proof[®]

Each message comes with a Registered Receipt[™] email record; the global standard for court-accepted, timestamped proof of secure delivery of emails — and its attachments. This record is durable (it may be forwarded, retaining its selfauthenticating integrity), and is selfcontained (it does not require any other record to be stored anywhere).



Friendlier Service

Excellent technology is key, outstanding service is gold. Getting both in a single package is pure bliss. Our teams are more knowledgeable and friendlier to work with. That is why our customers rate us with 99% satisfaction scores and 5-star accolades.

Thank you, to the more than 25 million people the world over, who have put their trust in our team and technology, since 2000.















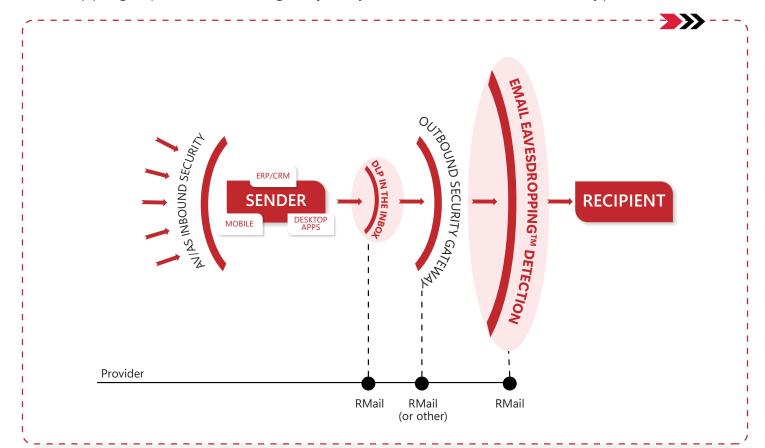


Outbound Security Stack

Email Security

RMail Security Flow

RMail Outbound Cloud Security Platform most often acts as an extension of one's existing inbound email security filters and outbound DLP services, with specialized Email Eavesdropping[™] protection, elegantly easy and automated email encryption, and more.



RMail services detect when a message should be sent encrypted and automatically transform it into a secure message that recipients can view with ease.

With Email Eavesdropping[™] threat hunting, senders have peace-of-mind that they will be alerted in real time if a cybercriminal has compromised their recipient's email inbox, which is often the main step in lures leading to mis-wires.

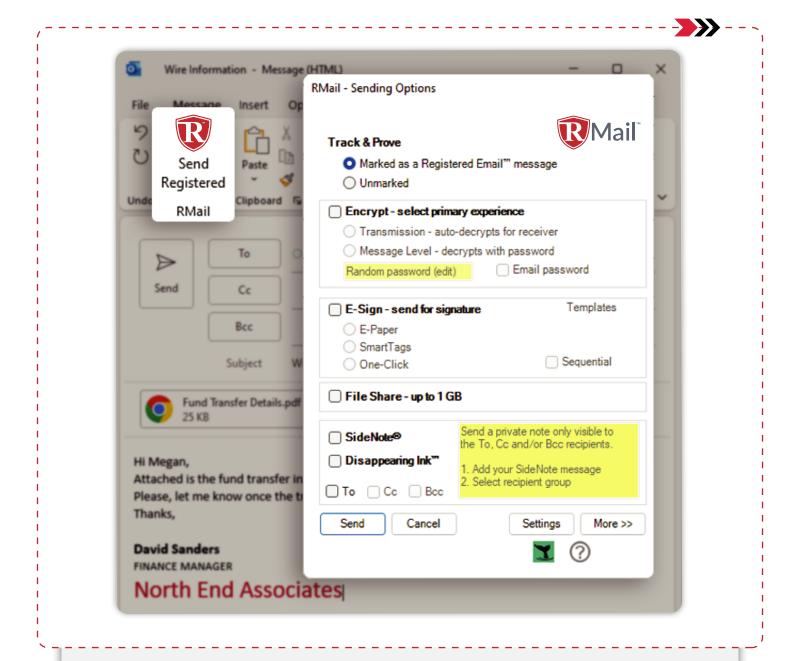
RMail then sends aggregate Email Eavesdropping[™] red-alerts to administrators and, if desired, to their managed security service provider as well.



Sender AI »

Email Security

All-in-One in the Inbox



RMail installs seamlessly into Microsoft Outlook, Gmail, Salesforce and more to empower users with its full set of email security, DLP, privacy compliance and productivity tools at the click of a button.



Sender AI »

RMail Recommends[™] DLP in the Desktop

り~ 店	Insert Options Format Text Review Help	Q Tell me
⊳	<u>I</u> o <u>megan@northendassoc.com</u>	
Send	RMail Recommends Encryption	×
Eund Tr	RMail recommendsENCRYPTING this email Send using the RMail Transmission Encryption feature Send as a regular email	R Mail [®]
PDF 38 KB	Snooze RMail Transmission Encryption Recommendations	24-hours \lor
Hi Megan, Attached are the	OK	
Attached are the	OK	

RMail automatically sensitizes users to the need to treat certain email with special care; and then transforms the message with specialized security in mind. This is true DLP in the desktop, no server settings or routings needed. For the sender, it's just like sending any other email. For IT admins, it's peace of mind with pure email security and compliance bliss.



Sender AI »

Email Security

Right Recipient™: Lookalike Domain™ Detector

RE: Payment due - Mes	age (HTML)		-		
File Message Insert	Options Format Text Review	Help	💡 Tell me		
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	े <u>david@nothendassoc.com</u> :			_	In this example, the cybercriminal
<u>S</u> end Unv	erified Recipients				has newly purchased a domain with
the add	ooks like you do not normally send ser addressed recipient(s). Please double dresses to ensure your sensitive inform ended recipient(s).	e check the recipien	t RM	ail [®]	one letter different missing the "r"
northendasso	С.				– to effectively
	Recipient	Domain Age	Notes		hijack the reply
nothendassoc.c	Omegan@northendassoc.com	22 years.	ОК		and continue
Note the missing"	david@nothendassoc.com	7 days.	Unsafe		corresponding
	justin@redandbluecorp.com	357 days.	Caution		posing as a long-time
From: David Sande Sent: Monday, Sep	Verified and Send	Cancel	?		contact.

After an email is deemed important enough to send in a special RMail way, RMail presents the full email address of each recipient to make it easy for senders to re-verify that they are about to send **the right message to the right recipient**. And, if RMail identifies any cybercriminal trickery in the email addresses, such as clever domain misspells or tricky message header reply-to pivots, it instantly alerts the sender.



Sender AI »

Right Recipient™: Reply Hijack™ Alerts

File Mess	To Cc Bcc	Options Format Text Rev alibri (Body) v 11 v David Sanders <david@nother< th=""><th></th><th>The lookalike reply domain is not visible to human eyes until after the sender clicks reply, at which</th></david@nother<>		The lookalike reply domain is not visible to human eyes until after the sender clicks reply, at which
Sent: Mono To: megan(d Sanders <davic lay, October 31, @company.com nd Transfer Deta</davic 	_	david@northendassoc.com	time it is very difficult for the sender to spo X
	the contact deta	ails for my		
Please find Best regard Dave			Warning: Your reply email will be routed to someone oth displayed email sender. This will very likely cause your m routed to an unknown third party that may have malicio strongly recommend that you investigate further before the person in the "from" address field to verify if they ser message, and notify your IT administrator that you may of a "Whaling" class of Phishing attack. Click OK to cont	essage to be us intent. We replying, call nt the original be the victim

This feature will alert senders **after the hook is in, before the steal,** in-the-moment of replying or forwarding a message, if RMail detects a message will pivot from the intended recipient.

This method, combined with the utilization of impostor domains, is one of the most common ways in which cybercriminals hijack a thread, and one of the first steps towards wire fraud.



Email Security

SMART[™] Encryption

Re: IManage Brochure - Message (HTML) Re: Message Help Q Tell me what you want to do Re:	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	Transmission Preferred Encryption: RMail's default settings first attempt transmission level encryption at the minimum sender-acceptable security level, and deliver the encrypted email right to the recipient's inbox, providing the same familiar user experience as a normal email: without any logins,
Attached is the fund transfer information for the invoice I forwarded yesterday. Let me know once the transaction is completed. Thanks, David Sanders FINANCE MANAGER North End Associates	links or need to create an account. Recipients even have the option to reply encrypted.
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REGISTERED EMAIL [™] ENCRYPTED TRANSMISSION You have received an encrypted email from David Sanders. click here to reply to this message encrypted.	 Benefits: The banner adds confidence for the receiver that the information was shared secur Familiar user experience No logins, links or need to create an account
REGISTERED EMAIL [™] ENCRYPTED TRANSMISSION You have received an encrypted email from David Sanders.	 The banner adds confidence for the receiver that the information was shared secur Familiar user experience No logins, links or need to

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Email Security

SMARTR[™] Encryption

	Registered: NDA for Review - Message (HTML) 🛛 🗖 📃 🗌	×	
File <u>Message</u> Help Q	Tell me what you want to do		
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REGISTERED EMAIL • I ENCRYPTED This is an encrypted email from Luca ease use your password to open the o ow to Open: ep 1: Open the attached PDF file a	C Sam Jones: Mon 7/11/2022 7:44 e is displayed, dick here to view it in a web browser. as Gold. encrypted message attached to this email. and insert your pre-arranged password in the pop-up. ents located at the bottom of the PDF, paper-clip icon or View menu on your	RMail d detects able to sender- not, aut level en any atta encrypt the reci	ge Level Encryption ynamic encryption engine whether the recipient's server is receive the email at the minimum acceptable security level and, if comatically reverts to message acryption, wrapping the email and achments inside an AES-256-bit red PDF package, delivered into pient's inbox, with automated
	n password for future encrypted Registered Email messages <u>click here</u> .	e decrypt	tion password management.
③ Wire Details.pdf × + - → C 介 ⓒ file:///C/Users/Alice	Waters/Downloads/NDA%20for%20Review.pdf	· - · · ×	- Benefits: • Message and attachments

RPost patented (rpost.com/patents) including US patent applications 17304,305, 15469388, 17025955, 17659479, 16866135, 17653923, 17663425, 63/201,857, 63/366,685, 63/366,661 and other applications. RPost© Copyright 1999-2024. RPost trademarks are registered and unregistered.



Email Security

Secure Large File Share[™] Send Up to 1GB from within Outlook

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File Name(s)	Subject:	Registered: Competitive Pricing Analysis	Date Sent:	11/16/2022 07:11:01 PM
• •		1	Total File Size:	675.55MB
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Senders can easily attach and track up to 1GB of files right from inside the Outlook compose window -- or any of the RMail web applications. Senders can send large files securely to any recipient with encryption and configurable self-purging options (from 1 to 90 days) through a secure web container that eliminates the risk of download recipients being able to see sender's cloud storage file structure.

Plus, files auto-purge after 1 to 90 days (configurable) and can be killed early at any time by the sender. No files linger on the Internet – pure compliance bliss.



Email Security

Digital Seal®: Authenticate True Email Content & Sender

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Sending the involce as discussed earlier on the phone. Please let me know when to expect the wire. Thanks.	2		To authenticate this email, forward to <u>verify@r1.rpost.net</u> .					
Please let me know when to expect the wire. Thanks. EVANCE MANAGER North End Associates Signed By: Signed By:	5		• · · · · · · · · · · · · · · · · · · ·					
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RMail Digital Seal[®] authentication makes it easy for a recipient to verify origin and authorship of an email (for example, an email carrying an invoice) and re-create a copy of the original message content instantly. This empowers the recipient of the invoice to verify authenticity of payment information in real-time, anytime, before paying.



Email Security

Redact+ Protect-the-Thread™ With In-the-Message DLP

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Subject	$ \widehat{\square} \Box \boxdot \backsim \backsim \backsim \rain $
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^5254 1000 0203 4. Exp 07/25 Sec. Code 998^	(i) If there are problems with how this message is displayed, click here to view it in a web browser. REGISTERED EMAIL [®] I CERTIFIED DELIVERY This is a Registered Email [®] message from Alice Waters.
North and Asso	** Note: Click the link to view the redacted text before it expires. Your redacted link(s) will expire in 30 days. Hi Steven, Can you please assist Megan ervations for next month's summit? Use my correct please assist Megan ervations for next month's new month? Redacted Redacted Text: Click to View
	Thanks Alice W hanks, HR DIRECT Waters North E.

Senders are now empowered to ensure that certain content of an email – like payment details, negotiated terms, or other sensitive content – is redacted from the message body. It protects the sender by automatically cleansing the email thread of sensitive content while at the recipient regardless of how a recipient replies or who they forward the message to.



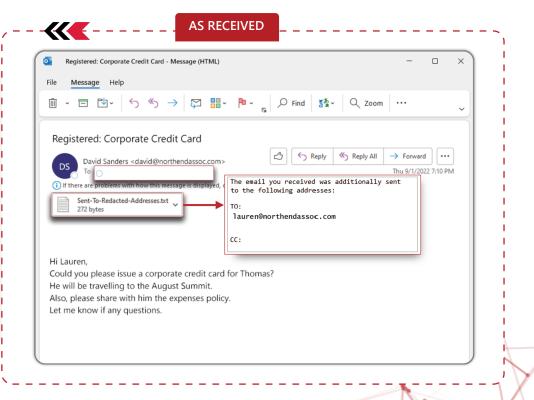
ב

Email Security

Double Blind Cc[™] & Private SideNote[®]

AS SENT		
 Corporate Credit Card - Message (HTML) File Message Insert Options Format Text Review Image: The second second	Help V Tell me RMail Recommends SideNote® RMail recommendsadding a note visible only to selected recipients Send as a regular email Send as an RMail Unmarked email with the SideNote message below Send as an RMail Unmarked email with the Disappearing Ink message below C C c B C C B C C C C C C C C C C C C C C C C	In the normal process sending an email, RMa Al detects whether it ma be useful for senders to add contextual SideNote message visible only to selected recipients. Whe used in combination with Disappearing Ink™, that can be set to disappear read, without any trace.

Senders can redact addresses in the To/Cc fields, such that recipients in Bcc can see who was copied but cannot inadvertently <u>reply to</u> <u>all</u>, exposing that they were blind copied.



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Sender Al \geqslant

Legal Proof[®]: Email Content Delivered

To tom@northendassoc.com	1				Sun	4/5/2020 9:40 PM
DeliveryReceipt.xml 17 KB	~	HtmlReceipt.htm 960 KB))			
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oobdavisinsurance@gmail.com	Delivered and Opened	HTTP-IP:74.125.151.1	18 0	4/6/2020 2:40:20 AM (UTC)	4/5/2020 10:40:20 PM (- 4.0)	4/5/2020 10:40:23 PM (- 4.0)
alice@northendassoc.com	Delivered to Mail Server	relayed;mx-biz.mail.ar (67.195.228.75)	n0.yahoodns.net	4/6/2020 2:40:22 AM (UTC)	4/5/2020 10:40:22 PM (- 4.0)	
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Benefits:

- The Registered Receipt[™] is the only evidence that needs to be stored to reconstruct the original transmission
- Self-authenticates without the need for third-party storage
- Reconstructs the entire transaction in native format, including content and attachments
- Can be forwarded for recipients to authenticate

RPost patented (rpost.com/patents) including US patent applications 17304,305, 15469388, 17025955, 17659479, 16866135, 17653923, 17663425, 63/201,857, 63/366,685, 63/366,661 and other applications.

The Power of Proof™:

The Registered Receipt[™] email record is a durable, self-contained, and self-authenticating proof record of the entire email transaction, returned to the sender for each Registered Email[™] sent. The Registered Receipt[™] authenticates and accurately reproduces the original email including attachments, without RMail or any third party storing a copy of the email, attachments or records.

HTML file reconstructs the transaction, is durable and self-contained.

Message status and metadata of the transaction is contained in XML format or can be extracted via API.

- Legal delivery time, synched to the Government Atomic Time
- Legal delivery status
 - Legal time of sending
 - Record of encrypted transmission
 - Record and identifiers for proof of attachment content
- Legal forensic metadata



Sender Al \geqslant

Email Security

Legal Proof[®]: Email Content Delivered

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				Attached is the new Please review and le Thanks, Tom Millberg KEY ACCOUNT MAI					
				North End					

Authentication Record:

Authentication Record: When a Registered Receipt[™] email record is submitted to RMail, our systems authenticate the receipt's integrity and, if authentic, reconstruct the original message content along with forensic evidentiary transaction data.

The Receipt Authentication record reconstructs the original transaction without any storage anywhere except the Registered Receipt itself. And, if the original email was sent encrypted, the reconstructed message content also proves fact of encrypted delivery.

The Receipt Authentication record includes SMTP logs, SMTP history, HTTP records and DSN records.

The Authentication record reconstructs original email, including email content and attachments.

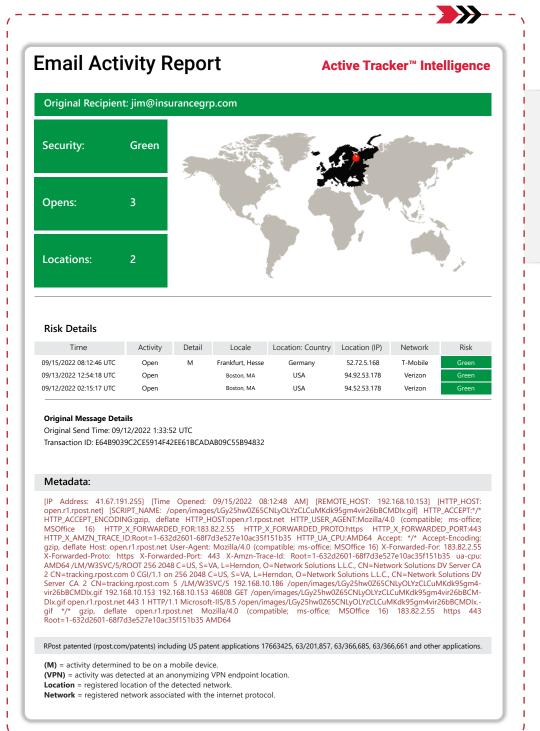
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Sender Al 🔊

Email Lifecycle & Popularity Report



Senders can now gain insights into the popularity of their email and the amazing journey their message takes as it is forwarded along.

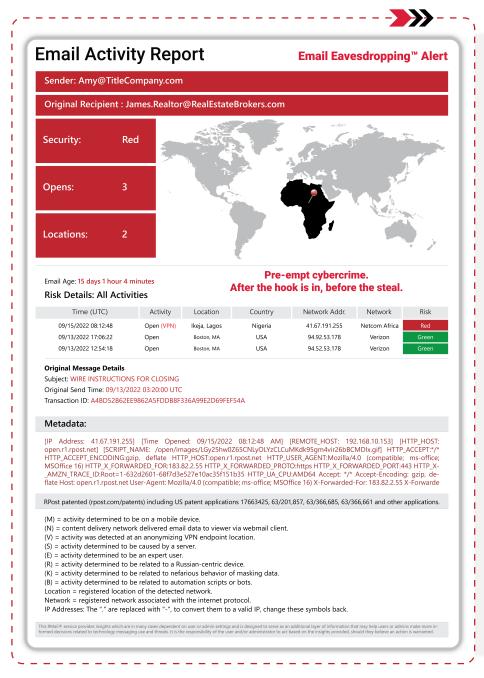
RPost patented (rpost.com/patents) including US patent applications 17304,305, 15469388, 17025955, 17659479, 16866135, 17653923, 17663425, 63/201,857, 63/366,685, 63/366,661 and other applications. RPost© Copyright 1999-2024. RPost trademarks are registered and unregistered.



IT Admin Intelligence

Email Security

Email Eavesdropping[™] Alerts for Wire-Fraud Pre-Emption



If the RMail **active threat hunting** technology identifies unusual activity patterns, RMail generates an Email Eavesdropping[™] instant alert, and notifies in real-time IT admins (and optionally senders) with forensic details.

BEC lures start with cybercriminals targeting their victims by eavesdropping on email from sender to recipient, to siphon off email, analyze it, copy it with slight modifications (e.g., payment instructions), and then pivot replies so they route in a loop back to the cybercriminal.

With Email Eavesdropping[™] alerts, every email sent out of the organization has every activity associated with it analyzed forensically, for a period of time. These alerts include all the email forensics so that IT security specialists can validate and take immediate action, **before the cybercriminal lures users into mis-wiring money to the criminal's bank.**

RPost patented (rpost.com/patents) including US patent applications 17304,305, 15469388, 17025955, 17659479, 16866135, 17653923, 17663425, 63/201,857, 63/366,685, 63/366,661 and other applications. RPost© Copyright 1999-2024. RPost trademarks are registered and unregistered.





IT Admin Intelligence

Email Security

Security Breach Locator[™] Report

	REGISTE									RM	1ail [°]					
user may authen	cate provides proof of ticate the data in this he instructions on the	certificate along w	ith the original n	nessage content	and all of the de	through to each re livery history and t	cipient. Together w mestamp details. To	ith the Regis o authenticat	ered Receip e the informa	it™ it is atta ation in this	iched to,					
essage Envelope																
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om:		MelanieJames	<mjames@newir< td=""><td>surance.com></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></mjames@newir<>	surance.com>												
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c: cc:																
cc: eceived by RMail	System:	- 05/26/2022 07:3	9:38 PM (UTC)													
lient Code:	,	-														
utbound Details:	Sender to RMail Cloud	i				Inbound Del	ails: RMail Cloud to	Recipient								
Original Send	der	Internet Hop ID	Sec	urity Details	Time Encry	rption End I	Recipient	Security De		Time Er	ncryption					
onginar och				evel Transmission	Inducted Sta 05/26/2022	itus	Mes	sage Level T	anomission	Received	Status					
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james@newinsura	Outbound Deta	ails: Sender to	RMail Clou	d						Inb	ound D	etails: RMail Clou	d to Recipient			
_	Original	Sender		Internet Hop	ID	Securi	ty Details	Time	Encryption			End Recipient		Details	Time Encr	
nd-to-End Secu					-	Message Leve	el Transmission	Inducted	_	IS			Message Level	Transmission	Received	Status
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r more information	End-to-End Se	curity Summa						PM (OTC)						PM (010)	
		ginal Sender	.,	Or	iginal Recipie	ent	Epor	Overall	atua				Status Descr	iption		
	mjames@newins	urance.com			n@holdingsusa			yption St		Be	est encry	ption from sender	device, best to r	ecipient gatew	ray	
	mjames@newins	urance.com	j	onathan.ogd	en@holdinsus	a.net	*	****				ption from sender				
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	mjames@newinsurance.com richard.clark@associatesolutions.net **** Best encr															

If an email is identified as being eavesdropped on, the Registered Encryption[™] report identifies the most likely security gaps; and/or provides audit-ready proof that the security gap must have been after the recipient forwarded the message onward --- and not a fault of the sender.

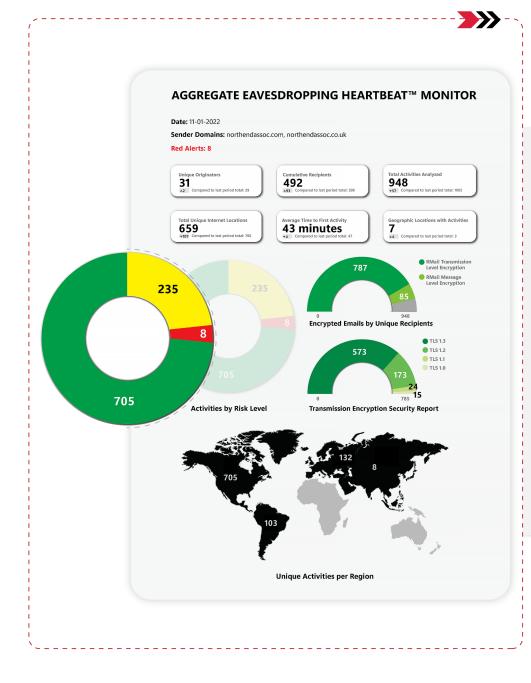
The security forensics provided by RMail are fact, and allow IT admins to easily justify and demonstrate their hypothesis about where cybercriminals may have accessed an email in the path from sender to recipient, even if the breach occurred at the recipient's end.



IT Admin Intelligence

Email Security

Aggregate Eavesdropping Heartbeat™ Monitor



The Aggregate Eavesdropping Heartbeat[™] Monitor offers a daily snapshot of eavesdropping risks for MSPs or IT admins. This aggregate report provides peace of mind by forensically monitoring the journey of all outbound messages to the recipient and beyond.

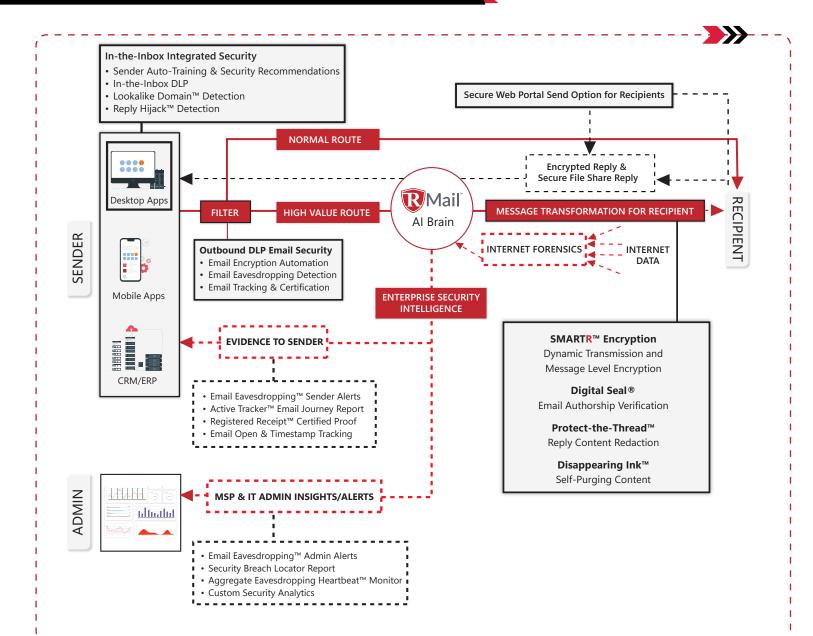
IT Admins or MSPs can swiftly investigate further if they see any high alerts or unusual activity across all users, all domains, and all companies that they manage or monitor security for.



Outbound AI Security Stack

Email Security

RMail Outbound Security Cloud



Perfect Harmony, Enhance the Outbound

Keep your existing inbound email security – and even your outbound DLP if you so choose. Add RMail outbound security gateway, in-the-inbox integrated cloud email security, and in-the-ether e-security content controls: all, some or one. RMail harmoniously extends your existing email security systems, adding elegantly-easy encryption user experiences, unique BEC targeted attack detection, and more, with AI DLP automation.